CareFlex

The Care Chair Range



SmartSeatPro II®

Support where it matters.
For comfort, care, and connection.

Why Choose CareFlex

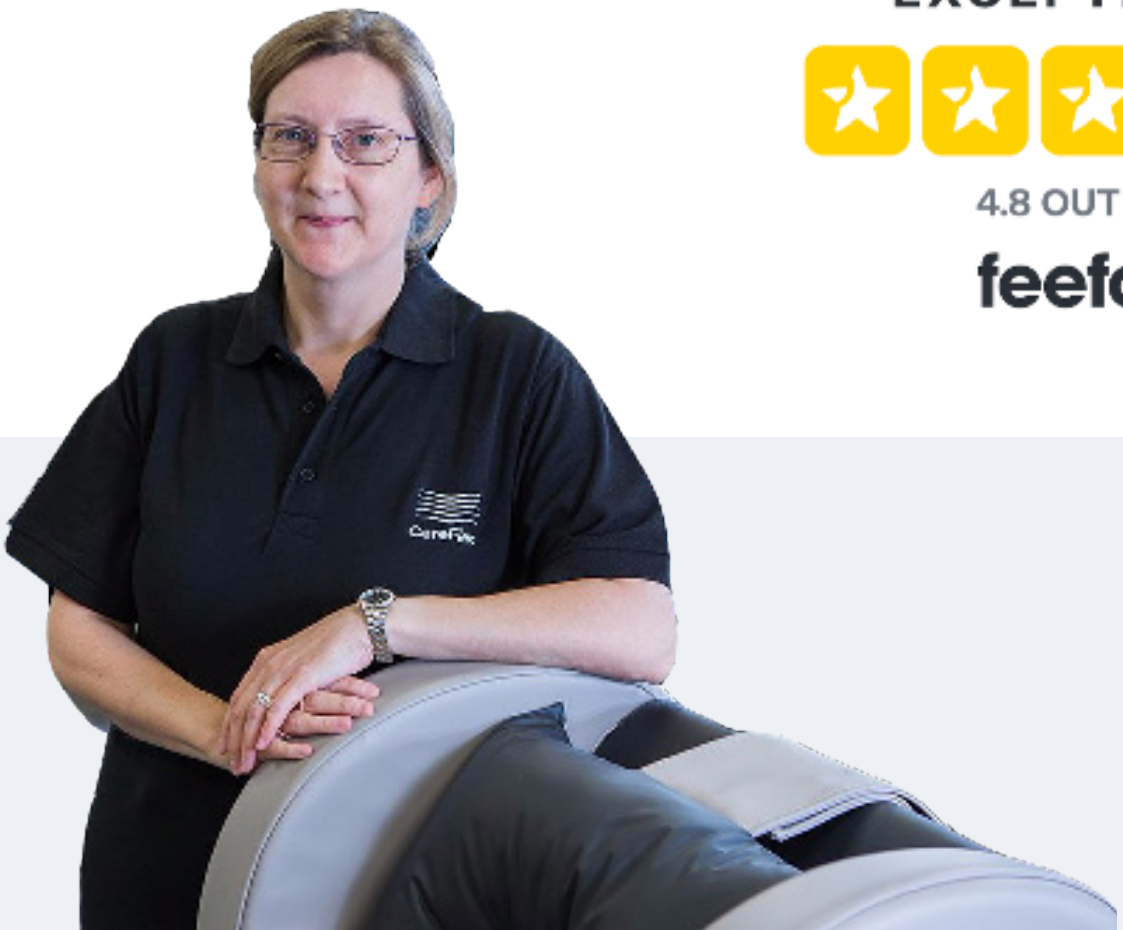
Designed with Expertise, Built with Purpose

At CareFlex, we believe that everyone deserves to sit comfortably, safely, and with dignity. For over 30 years, we have been designing and building care chairs here in the UK. Every chair brings together clinical insight, expert craftsmanship, and a commitment to supporting people's daily lives, with care at the heart of everything we do.

You are Not Just Buying a Chair, You are Gaining a Partner in Care

Whether you are a family member, a carer, or the person using the chair, we will make sure you feel confident and cared for every step of the way.

Choosing a chair shouldn't be overwhelming. We are here to make the journey simple, supportive, and centred on you.



EXCEPTIONAL

4.8 OUT OF 5

feefo

Why Families and Professionals Trust Us

UK-Made Quality
Every chair is built in Devon using durable materials and tested to meet the highest safety and comfort standards. We have been proudly manufacturing our chairs in the UK for over 30 years.

Created for Everyday Life
Our chairs are designed to handle the demands of daily use, offering lasting comfort and dependable performance; backed by market-leading warranties and proven reliability.

Tailored Solutions
No two people are the same. That is why we offer customisable options to meet individual needs, from posture to positioning and everything in between.

WaterCell Technology
Our advanced pressure care system helps reduce the risk of pressure ulcers, redistributing weight to help protect skin and enhance comfort.

Designed with Real People in Mind
We work closely with therapists, families, and individuals to create chairs that meet real-world needs and daily challenges.

Trusted by Professionals
CareFlex chairs are used by the NHS, care homes, schools, and rehabilitation centres; and now you can access the same trusted support at home.

UK-Wide Assistance
We offer nationwide coverage with a dedicated UK-based Customer Support Centre, so help is always close by.

Friendly, Expert Support
Our knowledgeable team is here to help; from your first enquiry to aftercare, with honest advice, free assessments, and ongoing support.

★★★★★

Fantastic service from start to finish. Had a visit and demonstration of the chair before buying. Excellent advice, support and lovely staff.

- 5 Feefo review.*

Welcome to the SmartSeat Pro II®

Class I Medical Device | UKCA Certified | Designed for Comfort & Stability | Built in the UK

The SmartSeat Pro II is a thoughtfully designed, highly adaptable care chair that offers personalised comfort and support for people who need help sitting comfortably and safely.

- Whether you are at home, in a care setting, or supported by a loved one, this chair can ease daily routines and help you feel more relaxed, secure, and included.
- The chair's adjustable features can be set up to meet your specific needs, from head to toe, easing discomfort, improving posture, and reducing the risk of pressure injuries.
- Whether you need support with positioning, hoisting, or transfers, the SmartSeat Pro II has been carefully built to protect your wellbeing and dignity while supporting those who care for you.

It is more than a chair, it is a way to stay comfortable, supported, and involved in everyday life.



★★★★★

The Smart Seat Pro II was the chair that provided the best postural support required for good positioning for the patient. Provision of this chair has not only enabled the patient to to be able to sit out in a chair rather than being bed bound, but through regular use, some of the postural issues around her trunk have improved, her leg position in the chair is gradually helping to progress her therapy, and not only is she able to sit in a chair now, but is able to sit in a communal area, or indeed outside in the courtyard in the good weather- a big improvement for her quality of life.

Trusted Customer- SmartSeat Pro II- Feefo review.

Clinically Trialled, Carefully Tested.

The SmartSeat Pro II represents the next generation of postural care. It has been significantly enhanced based on direct feedback from clinicians, caregivers, and individuals to meet the unique needs of both the person seated in the chair and those providing support.

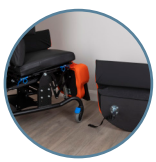
The SmartSeat Pro II is not just thoughtfully designed, it is a clinically tested, real-world solution trusted by professionals and used across health and care settings in the UK and internationally.

- Re-engineered with insights from physiotherapists, occupational therapists, and seating specialists.
- Tested with individuals of different ages and medical needs to ensure inclusive performance.
- Significantly improved in response to feedback from families, care teams, and service providers.
- Built for the realities of daily care: comfortable, adaptable, and designed to work around you.
- Backed by a 5-year warranty on the frame and 1-year on all other parts and labour.

When you choose the SmartSeat Pro II, you are choosing the result of decades of experience, refined by real people, shaped by real feedback, and focused on real outcomes.



Benefits & Daily Life

Features	The Benefits You Will Feel
 **Tilt-in-Space** The whole chair tilts backwards without changing body position.	Eases pressure and fatigue, and supports safe, comfortable rest.
 **WaterCell Technology** Integrated into the seat cushion.	Distributes weight to protect skin and reduce pressure risk.
 **Multi-Adjustable Back System** Flexible support at different levels of the spine.	Offers tailored set-up from the head to the pelvis.
 **Seat Depth and Width Adjustment** Custom fit for each individual.	Provides stability and reduces the risk of sliding or twisting.
 **Negative Angle Channelled Leg Rest** Leg rest that tucks backwards under the chair.	Can support tight muscles and reduced knee movement.
 **Motorised Options** Battery-controlled operation of chair functions.	Promotes independence and engagement.
 **Angle Adjustable Footplate** Supports your feet in the right positionthe feet.	Aids posture, stability, and pressure care.
 **Back Angle Recline** The backrest can move separately from the seat.	Manages hip pain or limitations for improved comfort.
 **Adjustable and Removable Armrests** Move up, down, sideways, or off.	Makes transfers safer, and provides flexible support.

Who Can It Help?



If sitting comfortably or staying upright is difficult, the SmartSeat Pro II could help. It is suitable for people of all ages, including children, adults, and older persons, with a wide range of conditions or support needs.

It may be right for you if you live with the following conditions:

- Cerebral palsy
- Stroke
- Muscular dystrophy
- Multiple sclerosis (MS)
- Motor neurone disease (MND)
- Brain or spinal injuries
- Contractures and musculoskeletal deformities

Where can it be used?

- At home
- In supported living or residential care
- In schools and colleges
- In rehabilitation centres or therapy environments
- On hospital wards

The SmartSeat Pro II can be adapted as your needs change, offering lasting comfort and support that evolves with you.

BASIC DIMENSIONS	MEASUREMENTS (Small)	MEASUREMENTS (Medium)
Overall Height	1240/1270/1300/1330mm	1330/1360/1390/1420mm
Base Frame Length	850mm	900mm
Base Frame Width	620mm	675mm
Maximum Length	1900mm	2030mm
Tilt-in-Space Clearance	640mm	620mm

Emily's Story



Emily is a lively, music-loving 19-year-old who lives with cerebral palsy and complex physical needs. She loves to laugh with family and carers, is rarely seen without her headphones, and thrives on the routine of care that keeps her connected to the world around her. But when her seating stopped supporting her body properly, everything started to change.

The Challenge

Emily had outgrown her old chair, not just in size, but in function. It no longer provided the postural support her changing body needed. Over time, she began to slump, lean, and fatigue quickly. Sitting upright became tiring, repositioning was frequent, and the care team began noticing early signs of pressure related skin risks.

More worryingly, poor alignment was affecting her ability to eat and drink safely. Her speech became less clear, and her engagement with daily activities started to fade. Her family and care team recognised that it wasn't just about comfort, it was about safety, dignity, and maintaining the energy to enjoy life.

Finding the Right Solution

Emily's therapy team trialled the SmartSeat Pro II with support from CareFlex. They quickly saw how the chair's modular back system, tilt function, and channelled leg rest could be adjusted to support Emily's posture and protect her skin health. It offered the flexibility her old chair couldn't, and the difference was immediate.



Emily's **Story...**

...How the SmartSeat Pro II Helped.

The Difference It Made

Since switching to the SmartSeat Pro II, Emily is visibly more alert and engaged.

She can now:

- Sit upright for longer, without leaning or needing constant repositioning.
- Eat and drink more safely, reducing the risk of choking or aspiration.
- Participate in conversations and activities with greater energy and presence.
- Spend more time in shared spaces with friends and family.

Her therapy team report improved posture, better respiratory function, and far fewer manual handling interventions. Her caregivers quickly noticed how much more comfortable and alert she seemed.

Life with theSmartSeat Pro II

Emily's new chair has done more than provide postural support, it has helped restore her sense of self. She's more engaged, smiles more often, and has the energy to enjoy her music, films, and time with the people who matter most. With the SmartSeat Pro II, every day feels more comfortable and more connected. It gives Emily the support she needs to enjoy life on her terms.



The difference has been incredible. Emily has more energy, is sitting upright for longer, and can now join in her favourite activities with comfort and ease.

—Occupational Therapist

Next Steps...

We are with you every step of the way.

Choosing the right care chair can feel like a big decision, but we are here to make it simple, supportive, and stress-free.



1. Speak to Our Friendly Team

We will listen to your needs and help guide you to the right chair; no pressure, just honest advice.



2. Free, No Obligation, Home Visit

A trained specialist will visit to assess your needs, demonstrate the chair, and make sure it is the right fit.



3. Personalised Quote

You will receive a clear quote with optional extras, funding advice if needed, and time to decide.



4. Made for You

Your chair is built to your individual specifications in our UK factory.



5. Delivery and Setup

Our team delivers the chair, sets it up, and makes sure you feel confident and supported using it.



6.Ongoing Support

From small adjustments to long-term care, we are here whenever you need us.



> CareFlex has a great team that are always very professional and knowledgeable.
>
> *- John Anderson, 5* Feefo review*

To book your assessment contact us on:

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CareFlex

Support you can feel.
Care you can trust.