CareFlex

The Care Chair Range



HydroCare®

Comfort, security, and support you can count on.

Why Choose CareFlex

Designed with Expertise, Built with Purpose

At CareFlex, we believe that everyone deserves to sit comfortably, safely, and with dignity. For over 30 years, we have been designing and building care chairs here in the UK. Every chair brings together clinical insight, expert craftsmanship, and a commitment to supporting people's daily lives, with care at the heart of everything we do.



You are Not Just Buying a Chair, You are Gaining a Partner in Care

CareFlex makes choosing your chair simple by listening to your needs and guiding you to a chair that supports you and suits your home, then we deliver and set it up with care.

We make choosing your chair easy, with friendly expert guidance, so the chair supports you, feels comfortable, and looks right in your home.

With CareFlex, you get clear, personal guidance that leads to a chair which fits you and suits your home, followed by delivery and careful set up when it arrives.

EXCEPTIONAL

4.8 OUT OF 5

feefo

Why Families and Professionals Trust Us

UK-Made Quality
Every chair is built in Devon using durable materials and tested to meet the highest safety and comfort standards. We have been proudly manufacturing our chairs in the UK for over 30 years.

Created for Everyday Life
Our chairs are designed to handle the demands of daily use, offering lasting comfort and dependable performance; backed by market-leading warranties and proven reliability.

Tailored Solutions
No two people are the same. That is why we offer customisable options to meet individual needs, from posture to positioning and everything in between.

WaterCell Technology
Our advanced pressure care system helps reduce the risk of pressure ulcers, redistributing weight to help protect skin and enhance comfort.

Designed with Real People in Mind
We work closely with therapists, families, and individuals to create chairs that meet real-world needs and daily challenges.

Trusted by Professionals
CareFlex chairs are used by the NHS, care homes, schools, and rehabilitation centres; and now you can access the same trusted support at home.

UK-Wide Assistance
We offer nationwide coverage with a dedicated UK-based Customer Support Centre, so help is always close by.

Friendly, Expert Support
Our knowledgeable team is here to help; from your first enquiry to aftercare, with honest advice, free assessments, and ongoing support.

Fantastic service from start to finish. Had a visit and demonstration of the chair before buying. Excellent advice, support and lovely staff.

5 Feefo review.*

Welcome to the HydroCare®

Class I Medical Device | UKCA Certified | Designed for Home and Care Settings | Built in the UK

The HydroCare is a dependable care chair designed to support comfort, posture, and pressure care. It is especially suited for older adults, people living with dementia, or those needing enhanced support when seated.

- The HydroCare is designed to help you feel secure, comfortable, and included throughout the day.
- Its adjustable features provide a better fit, support posture, and reduce the risk of sliding or discomfort.
- Built to support both the person and their care network: easy to manoeuvre, safe to use, and made for daily life.





Designed for Comfort

The HydroCare is ideal for individuals who may not need complex seating adjustments but still benefit from a well-supported, stable, and relaxing position.

- Gentle recline to manage fatigue and encourage rest.
- Integrated WaterCell Technology for effective, reliable pressure care.
- Low-maintenance design that is easy to clean and care for in busy environments.

Whether at home, in a care home, or hospital, the HydroCare makes everyday life more comfortable, for both the person and their care team.



★★★★★

Fantastic customer service and communication throughout the process. In my experience, emails are always responded to swiftly and any questions/ queries are dealt with promptly.

5* Feefo review.

Benefits & Daily Life

The HydroCare includes a range of features that help you feel safer, more comfortable, and better supported throughout your day, while also making care easier for those around you.

Features	The Benefits You Will Feel
 WaterCell Technology Integrated into the seat cushion.	Distributes weight to protect skin and reduce pressure risk.
 Back Support Options Flat, shaped, or padded waterfall cushions.	Tailored trunk support for security in the chair and optimum health.
 Back Angle Recline The backrest can move separately from the seat.	Supports comfortable rest and relaxation in sitting.
 Seat Depth and Angle Adjustment Custom fit for each individual.	Provides stability and reduces the risk of sliding or twisting.
 Seat Width and Height Options A range of configurations that can be tailored to the user.	Allows for personalised chair set-up.
 Padded Sliding Footplate Protective support for the feet.	Aids posture, stability, and pressure care.
 Lockable Wheel Castors Built for safety and controlled movement.	Easier for caregivers to move chair safely and integrate into daily routines.
 Block Leg Rest Option Supports the legs in a relaxed position.	Promotes comfort, and reduces the risk of sliding or falling down the chair.

Who Can it Help?



If sitting comfortably or safely for longer periods is difficult, the HydroCare could make a real difference. It is suitable for people of older age, with dementia, frailty, or who require enhanced seated support.

It may be right for you if you live with:

- Frailty
- Dementia or Alzheimer's disease
- Parkinson's disease
- Early-stage Huntington's disease
- Osteoarthritis
- Osteoporosis
- General weakness or reduced mobility

Where can it be used?

- At home
- In supported living or residential care
- In schools and colleges
- In rehabilitation centres or therapy environments
- On hospital wards

The HydroCare is an easy-to-use care chair designed for comfort and support. It is ideal for people who need a stable seating solution that is gentle on the body and easy for caregivers to use, without the complexity of extra adjustments or features.

Size Options	
Seat Width:	380/430/480mm (Factory Set)
Seat Height:	400/440/480mm (Factory Set)
Seat Depth:	370 - 510mm
Seat Angle:	10°/15°/20°
Maximum User Weight:	160kg

Terrance's **Story**



Terrance is an 81-year-old family man who enjoys living at home with his wife and daughter. As his mobility began to decline and he started feeling more tired, Terrance found sitting for long periods increasingly uncomfortable. He often asked to rest in bed during the day, which disrupted his usual routine and left him feeling frustrated and unsettled.

The Challenge

Terrance's family wanted to help him stay comfortable and involved in daily life, but they also needed something that would make caring for him easier. His daughter, who supports him each day, noticed that his discomfort was affecting his mood and independence, and she wanted a solution that would support both his wellbeing and theirs as a family.

Finding the Right Solution

After a full assessment, the CareFlex team recommended the HydroCare chair. Designed to promote comfort, optumum posture, and pressure care, the HydroCare offered the right level of support for Terrance's needs, while also being simple and practical for his family to use.

> **The chair has made a world of difference – not just for Dad, but for all of us. He's more comfortable, more alert, and we're all more at ease.**
>
> Terrence's Daughter & Family Carer

Terrance's **Story...**

...How the HydroCare Helped.

The Difference It Made

Since using the HydroCare, Terrance has enjoyed:

- A supportive seated posture that helps reduce fatigue and stiffness.
- Easier, safer standing transfers with improved foot support and positioning.
- A gentle recline function, allowing him to rest comfortably without returning to bed.
- Effective pressure care that protects his skin and promotes overall comfort.
- A feeling of security and stability, helping him stay relaxed and involved in family life.

Life with the HydroCare

Terrance's daughter has noticed a remarkable improvement in her father's comfort, mood, and daily activity. He spends more time enjoying family moments and less time in bed.

For her, the chair's simple design has made caregiving much easier and less physically demanding.

The HydroCare has given Terrance and his family the right balance of comfort, independence, and peace of mind, helping them make the most of every day together.



Next Steps...

We are with you every step of the way.

Choosing the right care chair can feel like a big decision, but we are here to make it simple, supportive, and stress-free.



1. Speak to Our Friendly Team

We will listen to your needs and guide you to the right chair with honest, no-pressure advice.



2. Free, No Obligation, Home Visit

A trained specialist will visit to assess your needs, demonstrate the chair, and make sure it is the right fit.



3. Personalised Quote

You will receive a clear quote with optional extras, funding advice if needed, and time to decide.



4. Made for You

Your chair is built to your individual specifications in our UK factory.



5. Delivery and Setup

Our team delivers the chair, sets it up, and makes sure you feel confident and supported using it.



6.Ongoing Support

From small adjustments to long-term care, we are here whenever you need us.



CareFlex has a great team that are always very professional and knowledgeable.

John Anderson, 5* Feefo review

To book your assessment contact us on:

Support you can feel.
Care you can trust.